

# C.S.C Specialist Clean (Wales)

Specialists in Commercial Cleaning and Hygiene Supplies

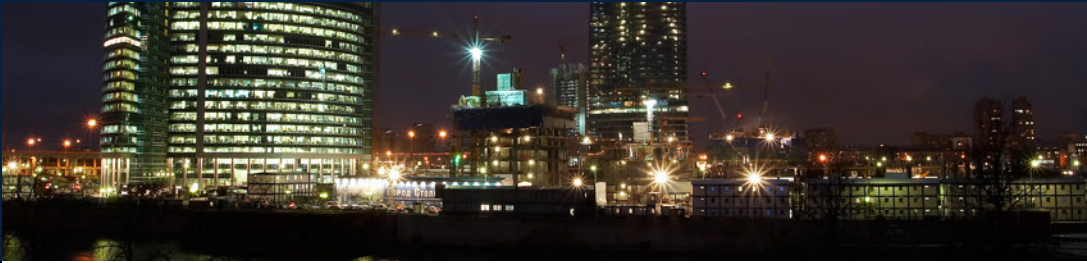


Council Authority Approved

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# P r o f e s s i o n a l



Call us Today 01656 737355

## Welcome

### Professional Cleaning and Hygiene Services.

Established in 2008, C.S.C Specialist Clean (Wales) is a successful and highly motivated cleaning company.

We deliver a professionally planned and managed cleaning service which free's your managers and administrators to manage their business and ensure your customers and suppliers receive the best possible impression of your organisation.

At C.S.C Specialist Clean (Wales) we have a planned approach to all clients from initial analysis through to planning, programme development and efficient staffing.

We insure with efficient management controls that we continue to meet our client's requirements. Our commitment to quality and reliability are second to none.

- **Commitment**
- **High Standard of service**
- **Professional**
- **Management Controls**
- **Planned Approach**
- **Efficient Staffing**
- **Experienced Managers**
- **Quality and Reliability**

## Managing your Contract

All too often the biggest complaint regarding the service provided by cleaning companies is the management controls.

Without regular management visits to your premises the quality of the service will not be provided. This is the reason why each of our clients is provided with an experienced manager to look after your day to day cleaning activities.

For C.S.C Specialist Clean (Wales) to provide the service you would expect, It is essential that we have a good and reliable "quality system". Within our organisation there is a commitment from all levels of staff to provide our clients with a high standard of service.

# Floor Safe

## Specialist Consultancy in Reducing Accidents on Slippery Floors

**Slippage on wet floors** can take a fraction of a second, while the consequences could last a life time. Broken bones and litigation are some of the possible outcomes. Reducing the risk of slip injury is a critical safety aspect to be considered.

### Three of the most common reasons why companies come to us are:

- Concerned about how slippery your floor is when wet and worries if somebody slips over?
- Are you an: Architect, Facilities, Operations, or Health and Safety investigating how to reduce slip injury?
- Currently involved with a project and part of the spec is providing a certified safe floor?

### **SYSTEMS FLOOR SAFE SLIP METER - How the Slipperiness of a Surface is Quantified.**

As adopted by Underwriters Laboratory and American Society of Testing and Materials (ASTM).

- \* 60 or above Very Safe
- \* 50 to 59 Relatively Safe
- \* 40 to 49 Dangerous
- \* 35 to 39 Very Dangerous
- \* 00 to 34 Unusually Dangerous

The Ceramic Tile institute identifies tiles in three categories

- \* 60 or above Slip Resistant
- \* 50 to 59 Conditionally Slip Resistant
- \* Less than 59 Questionable



Will the Floor Safe Treatment damage floors and grout ? No. Extensive research and testing to eliminate any harmful effects to floors and grout was conducted prior to McDonalds and various Universities and Shopping malls own testing and initial applications in 2004. McDonalds continues to use Anti Slip Treatments within their group worldwide.

**Don't leave yourself open to legal action, there are many thousands of claims each year that fit into this category.**

**This is the last thing you need:**

Call me today to arrange an Appraisal of your current circumstances and to carry out a site survey, I will then provide you with a report detailing what the next steps should be.

**DAVID RONAN 07908 423 222**



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## Customer Service Charter

### How do we Achieve Total Quality?

- By listening to our customers. We endeavour to comprehensively understand our customer's objectives and requirements, and to be actively responsive to them
- By providing our employees with the skills, ongoing training and motivational tools necessary to keeping a single point of focus - total customer satisfaction.
- With experienced Team Managers constantly monitoring quality standards on site, we ensure our service addresses the unique requirements specified by each individual customer.
- By taking complete responsibility for all aspects of cleaning operations and contract management, City Cleaning delivers flexibility, versatility, a fast response and a cost effective solution to every job.

### Where does the motivation come from?

C.S.C Specialist Clean (Wales) was formed in February 2008 by its current directors, each of them bringing a wealth of experience from the cleaning and hygiene sectors.

Their goal was simple - to make C.S.C Specialist Clean (Wales) the pre-eminent company in its field.

Remaining at the forefront of all operational activity, they have developed a management philosophy that begins with a straightforward premise - to be in the business of specialist cleaning, we have to be in the business of specialist people.

This alone distinguishes C.S.C Specialist Clean (Wales) from many of its competitors. The challenge begins by recruiting the right staff - people with a personal commitment to high standards in customer service.

We then incentivise them by providing continuous training in the latest equipment and techniques, and nurturing them to advance within the company - all our Project and Team Managers have come from the shop floor.

Developed in this way, our workforce, from top to bottom, is strongly motivated to maintain and build upon C.S.C Specialist Clean (Wales) reputation for professionalism, achieving the right results, and customer care.

# Full List of Services

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## Area's of Cleaning - Daily - Weekly - Monthly

Office Cleaning – Factory Cleaning - Retail Cleaning – Cinema Cleaning – School Cleaning – Collage/University Cleaning – Airport Cleaning- transport Cleaning – vehicle Showroom Cleaning – Restaurant Cleaning – Pub/club cleaning – Leisure centre and sports facilities/grounds cleaning – Warehouse cleaning – Pre occupancy cleans – New build cleans – Window cleaning - Hospital/ Ward cleaning – Doctors surgery cleaning – Dental surgery cleaning – Care home cleaning – Veterinary cleaning.

## Specialist Cleaning

Pre-audit cleaning – Kitchen cleaning – High level cleaning - Computer cleaning- carpet cleaning – floor maintenance and restoration – Fire & flood restoration – Bin & bin storage disinfection – Wash room cleaning car park cleaning – litter picking – graffiti removal – Chewing gum removal – Squat cleaning – Needle search & disposal - Pressure washing – Clean –up of bird dropping/animal fouling - Unsanitary residence cleaning – Removal of contaminated items from distressed properties - Asbestos removal – Clean up of mercury spillages – rubbish removal – Property clearance. Portable appliance testing (PAT Testing).

## Hygiene Services

Sanitary bins - Washroom products and supplies

### Commercial Kitchen Cleaning

C.S.C Specialist Clean (Wales) provides a wide range of kitchen cleaning services and equipment for kitchens throughout the UK. We have more than 10 year experience in commercial kitchen cleaning, which is why were one of the UK's leading commercial kitchen cleaning companies.

### Washroom Deep Cleaning

Our washroom deep cleaning service is no ordinary cleaning service, it is complementary to our daily and weekly cleaning service and involves the cleaning of uric salt and other potential blockages, together with the cleaning of plug chains, grouting and all washroom and toilet surfaces which may not be covered by a standard washroom service. This service is carried out to the highest possible standard by our highly trained team.

### Industrial Cleaning

C.S.C Specialist Clean (Wales) has a wealth of experience in a wide range of industrial cleaning situations. Supported by industrial research and development we are capable of tackling every type of industrial cleaning job. Our cleaners are fully trained to meet the demands of this specialist work and are fully equipped with the most advanced industrial cleaning equipment available.



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